

# COVID-19 MEMBER SUPPORT IMPACT

Ensuring our members financial wellbeing throughout the pandemic

#### \$20,000 MEMBER SUPPORT GRANT

AFFCU awarded a total of \$20,000 in Covid-19 member support grants. Over 500 members applied, with 100 selected who each received \$200 in no obligation funds.





### \$500,000 IN EMERGENCY ASSISTANCE LOANS

When the pandemic hit and financial hardships began to develop, AFFCU quickly devveloped and made available our low-rate, easily accessible Emergency Hardship Loan. We have supported members with \$500,000 in loan assistance.

### \$19,000 IN WAIVED SKIP-A-PAY CHARGES

With the financial hardships mounting, AFFCU quickly acted to waive the standard skip-a-pay fee to help our members who were challenged to manage their existing lending obligations. We have issued over 630 skip-a-pay requests.





## LOAN MODIFICATIONS & FEE WAIVERS

To help provide members with some financial stability, we assisted members with over 160 loans modifications, interest only payments, and hundreds of fee waivers or reversals.