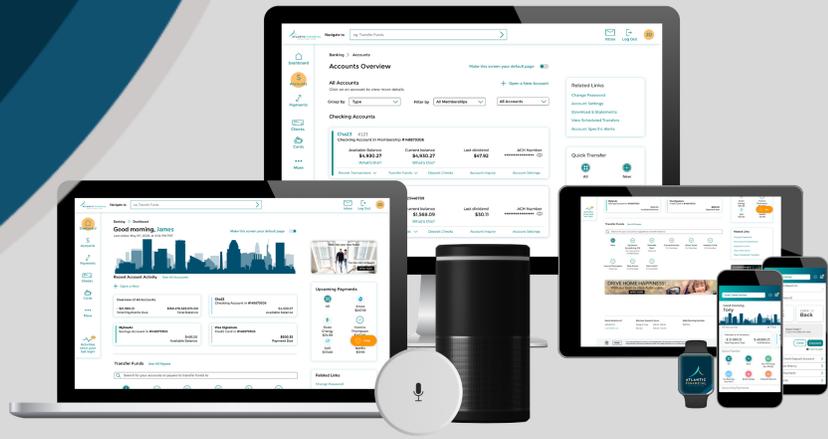


Digital Banking Getting Started



Accessing and managing your AFFCU account(s) through our digital banking solutions is easy and secure. Our robust platform puts an AFFCU branch at your fingertips 24/7, for convenient, on-demand access.

Your AFFCU Member Number Is:

Get Started Online Or On The App

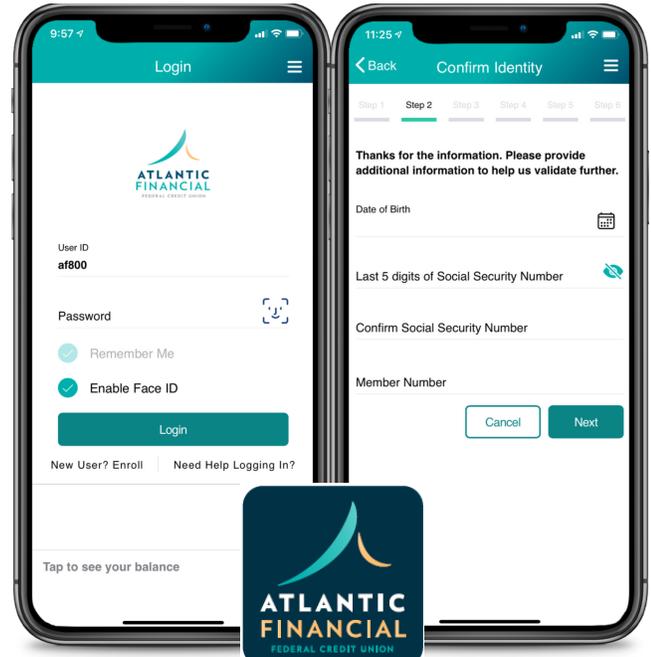
Getting started with AFFCU's digital banking is easy. To access digital banking, you must first self-enroll. Enrolling can be completed online or from AFFCU's mobile banking app.

You will need the following information to complete this process:

- Date of Birth
- Social Security Number (last 5 digits)
- AFFCU Member Number (7-Digit number)

ONLINE: Go to [AFFCU.org](https://affcu.org) and click the Login button. From the dropdown banner select "New User" link.

MOBILE APP: Download the AFFCU Mobile App to your mobile device. After installing, select "New User? Enroll" on the app login page.



AFFCU Mobile

Five Simple Steps To Enroll

1. **User Agreement:** Read and accept the digital banking terms and conditions
2. **Identity Confirmation:** You will be asked to provide the following which will be verified against the current information we have in our system: Date of Birth; Last 5 digits of Social Security Number; AFFCU Member Number.
3. **Account Credentials:** Create a User ID and Password
4. **Contact Preferences:** Establish the contact preferences for your OTP (One-Time Password) multi-factor verification settings.
5. **Verification:** Verify your identity by entering the one-time security code sent to phone or email you selected in the previous "contact preference" step.

Success! You are now enrolled in AFFCU's digital banking. Login and enjoy your digital branch access

For more information and assistance, visit [AFFCU.org/digitalsupport](https://affcu.org/digitalsupport).